TELEMEDICINE CLINICAL PROTOCOL

Organization:

Service/Program/Clinic:

Consultant:

Protocol prepared by:

Date protocol effective:

Date protocol last reviewed:

1.0 Overview

Inclusion Criteria

Exclusion Criteria

2.0 Referral and Scheduling Procedure

3.0 Preparation Requirements

Patient Preparation

Telemedicine Studio Preparation

Referring Site:

Specialist Site:

4.0 Telemedicine Session

Starting Telemedicine Sessions

√ The Referring site Telemedicine Coordinator verifies the identity of the patient.

√ The Referring site Telemedicine Coordinator obtains informed consent for the session (refer to OTN Guideline).

√ The Referring site Telemedicine Coordinator explains how the system works to the patient and reviews how their personal health information will be protected and kept private.

√ The Specialist introduces himself or herself to the patient before the exam begins.

√ The patient encounter continues with examination and assessment components as required.

Examination and Assessment Requirements

Ending Telemedicine Sessions

√ The Specialist makes recommendations for follow-up, replicating as closely as possibly how this is managed in an in-person visit.

√ The telemedicine session is documented and stored (refer to OTN Guideline)

√ The Referring Physician organizes any tests and shares copies of results with the Specialist as required.

√ The patient is informed if a follow-up visit is required, and whether the next visit will be by telemedicine or in-person.

Follow-up